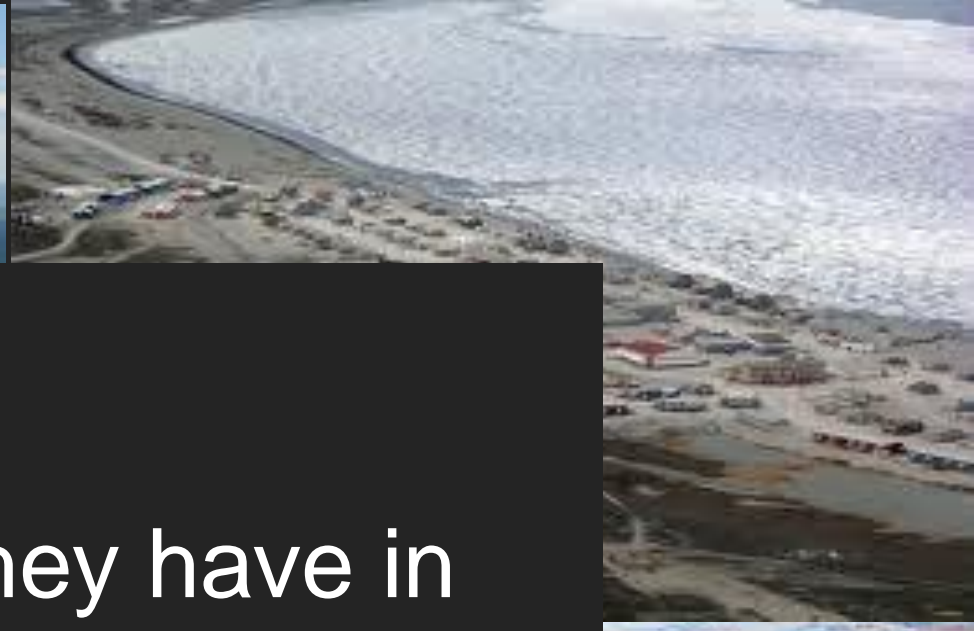




FUTURES 2014

**WHAT CAN DECISION
ANALYSIS DO FOR YOU?**



What do they have in common?

CHOICES

Complex Science
Uncertainty
Intense Public Scrutiny
\$ Tough Trade-offs
Multiple Stakeholders

High Stakes

Entrenched Positions
Jurisdictional Overlap
Polarized Values

HARD DECISIONS

The Idea

When you frame your problem as a decision – a choice with multiple objectives and alternative courses of action – it changes your point of entry into the problem and, consequently...



... it changes everything you do

- The make up of your project team
- The allocation of resources
- The collection of information
- The focus of uncertainty analyses
- The timing and methods for engaging stakeholders

A Species Recovery Plan



Scientific studies



Decision relevant studies



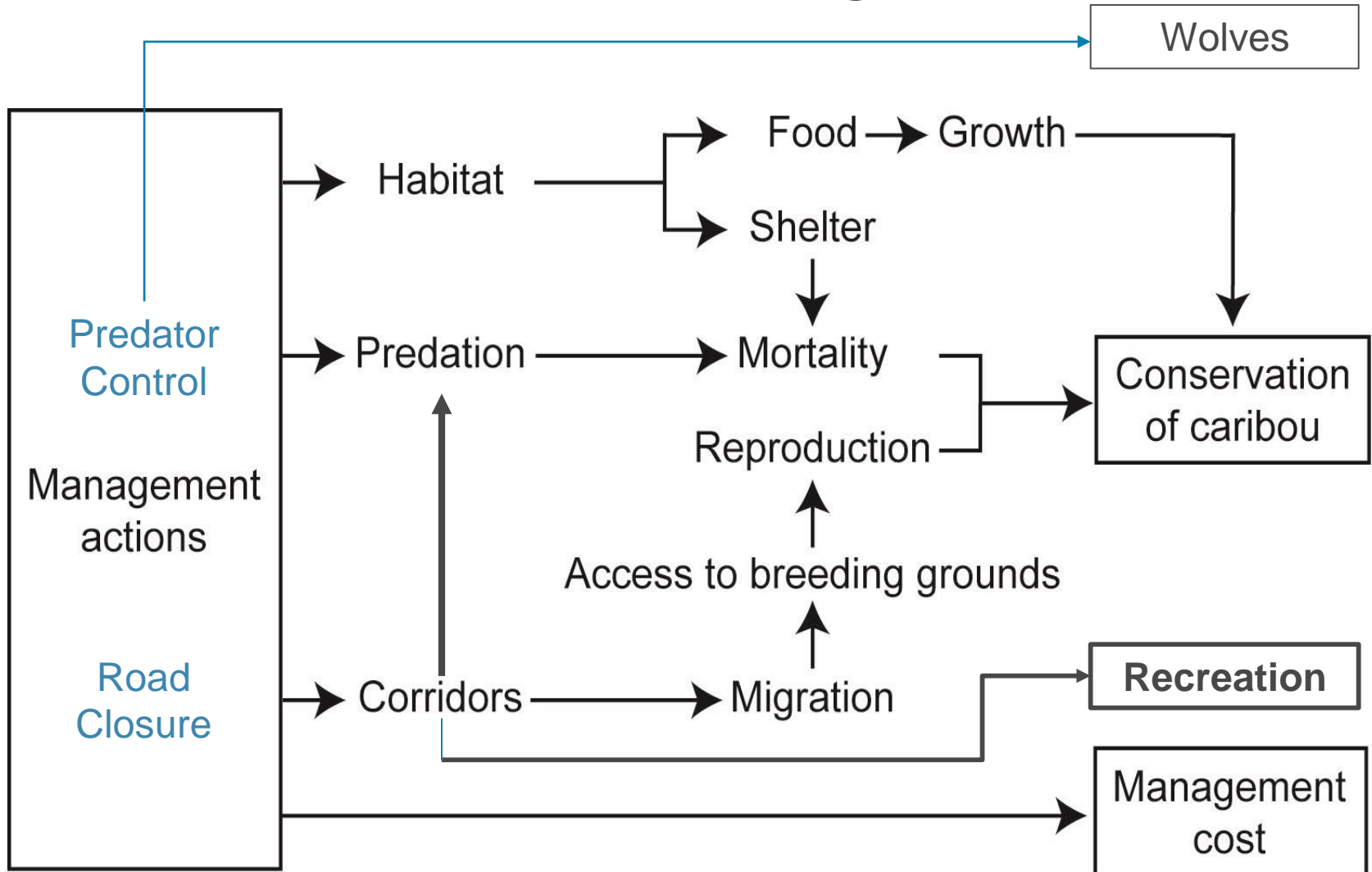
Sketch the Decision



Pre-Sketch Framing

Objectives	Baseline Studies
abundance	✓
probability of persistence	✓
habitat	✓
food	✓
mortality	✓

Influence Diagram



Post Sketch Framing: A Consequences Table

	Habitat Protection	Predator Control	Road Closures ...
Caribou			
Wolves			
Recreation			
Local Business			
Cost to Government			

Or...Kai's example...

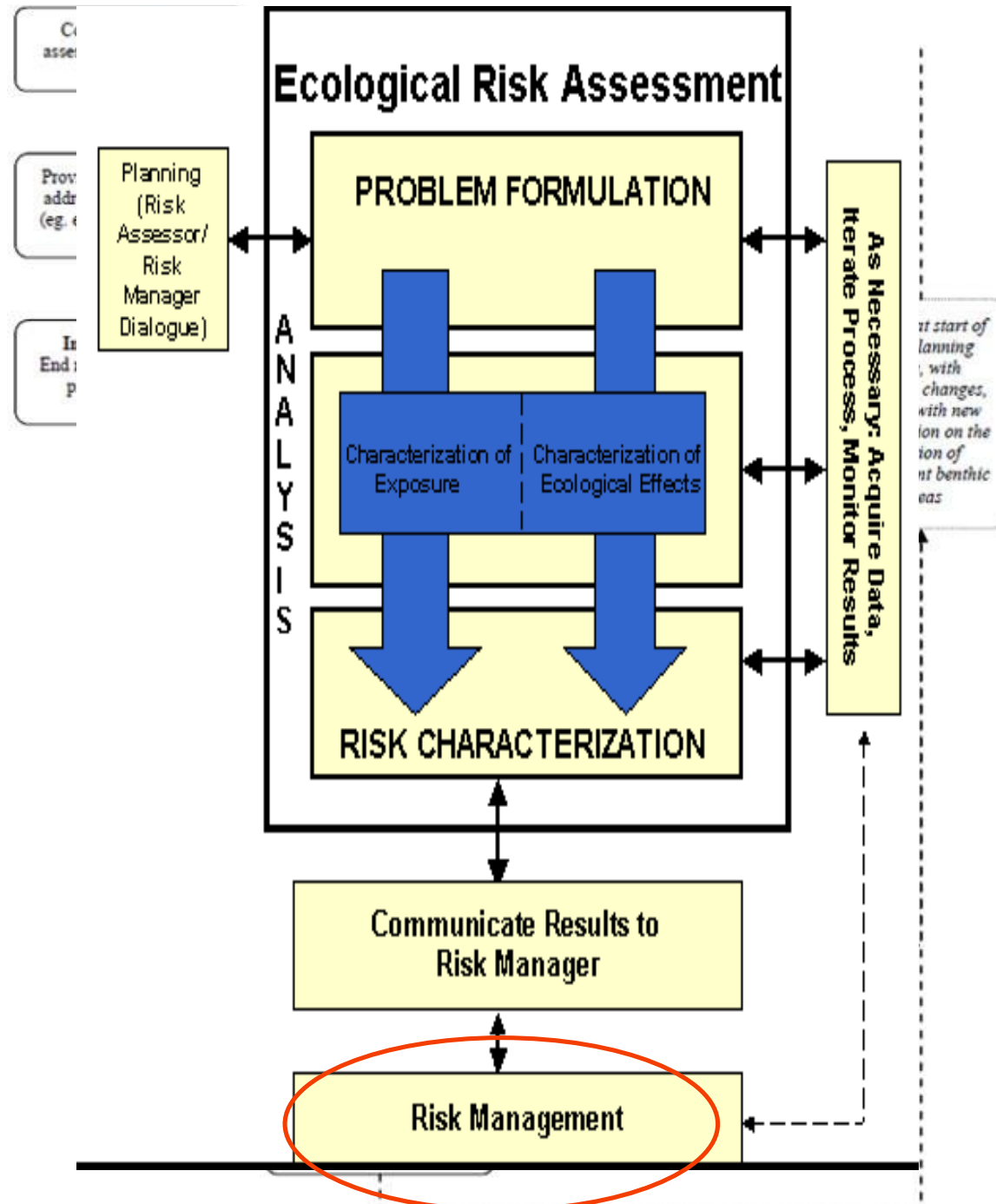
A Consequences Table

	ITQ	Derby	Other?
Stock sustainability			
Total economic value			
Coastal employment			
Business ownership			
Subsistence catch			

Key Message: Sketch the Decision



But there's
little
guidance on
decision
making....



Today

- Decision Traps
 - Barriers to using good science in decision making
- Structured Decision Making
 - An approach from the decision sciences
- Key Messages

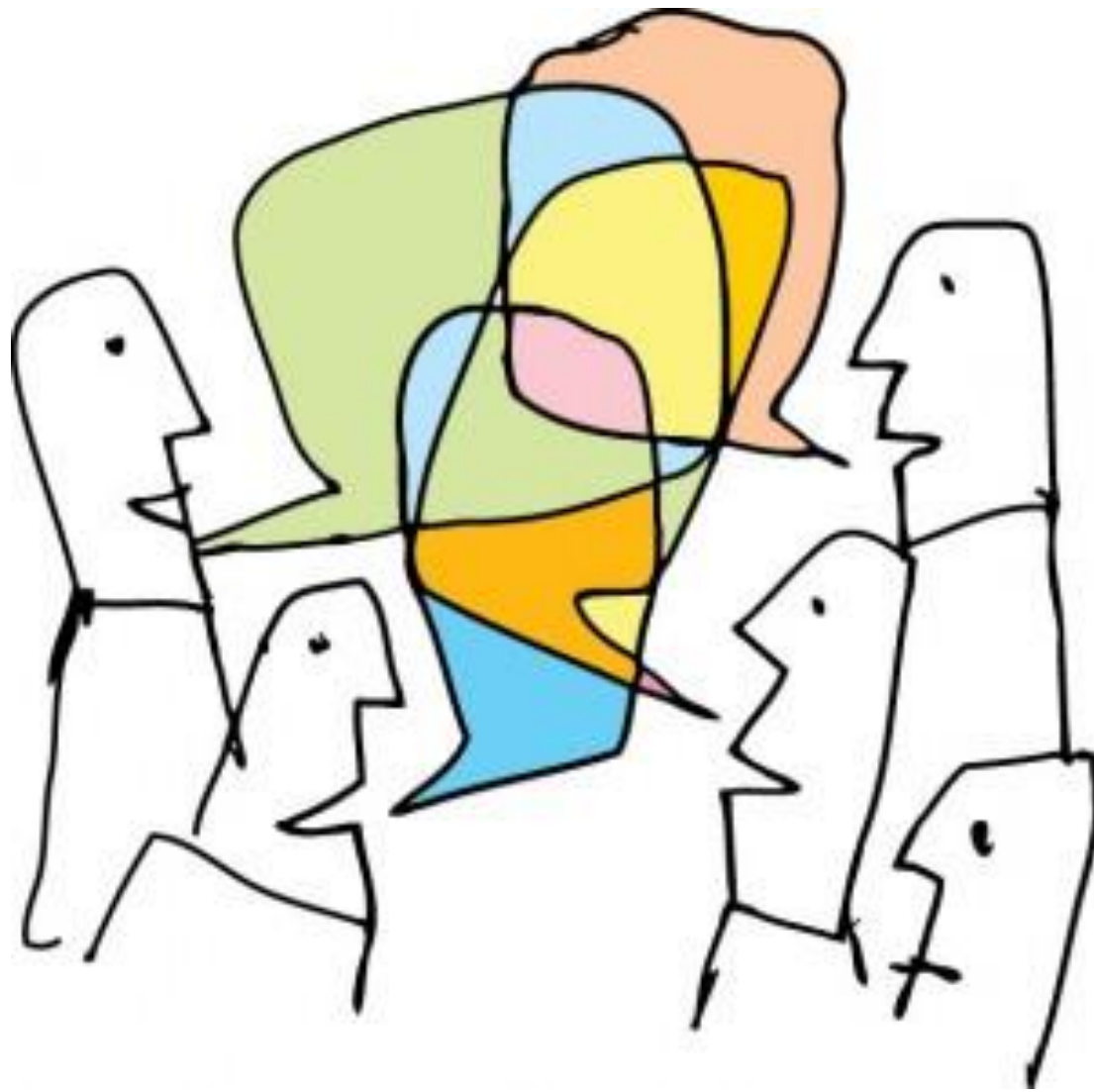
Some traps that prevent the uptake of science in decision making

DECISION TRAPS

CAN YOU NAME THEM?

























Common Decision Traps

- Working in Silos
- Lack of Level Playing Field
- The Power Play
- Ambiguity
- Gut Feel
- Anchoring & Positioning
- Groupthink
- Hostage-taking
- The Goldilocks
- The Stall and Study
- The End Run



CTC Home

KLR Home

Structured Decision Making



Structured Decision Making Webinar Conference Series

Hosted by the National Conservation Training Tuesday April 24

Multi-Stakeholder Planning Using a Structured Decision Making Approach
Graham Long and Dan Ohlson
Compass Resource Management Ltd.

To join the conference call dial 1 (888) 593-9790 Participant Code

Audio Etiquette: Your phone will be placed on mute until the end of which of that time you may ask a question or provide a comment. The

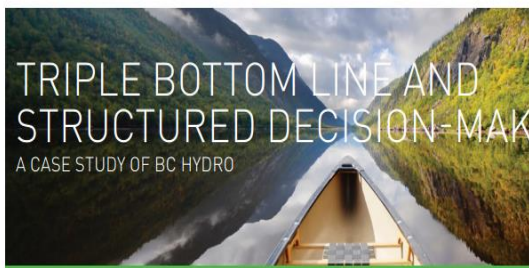
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Multi-Stakeholder Planning Using a Structured Decision Making Approach

Webinar Information



The skills to make better decisions are within your reach



TRIPLE BOTTOM LINE AND STRUCTURED DECISION-MAKING

A CASE STUDY OF BC HYDRO

INTRODUCTION

Public sector, private sector and non-governmental organizations are increasingly adopting sustainability or triple bottom line (TBL) policies, and working to embed them into everything they do, including organizational decision-making.

For more than a decade, BC Hydro has been developing a more structured approach to decision-making, which was recently formalized as Structured Decision-Making (SDM). The goal is to help staff and the organization overall make better choices by generating options based on multiple (and sometimes competing) objectives and by clarifying tradeoffs, while remaining focused on the triple bottom line.

"Structured Decision-Making ensures consistent, logical framework by which decisions in alignment with our Purpose when used at the appropriate level for all of our business decision making."
- Charles Reid, Chief Financial Officer and

TBL AT BC HYDRO

BC Hydro is the third largest electric utility in the world, serving 95% of the population of British Columbia. It is a crown corporation, accountable to the British Columbia Minister of Energy, Mines and Petroleum.

DECISION POINT

Connecting conservation policy makers, researchers and practitioners

Issue #74 / October 2013



Making decisions for real

Using models, structured decision making & adaptive management



Decisions on managing the



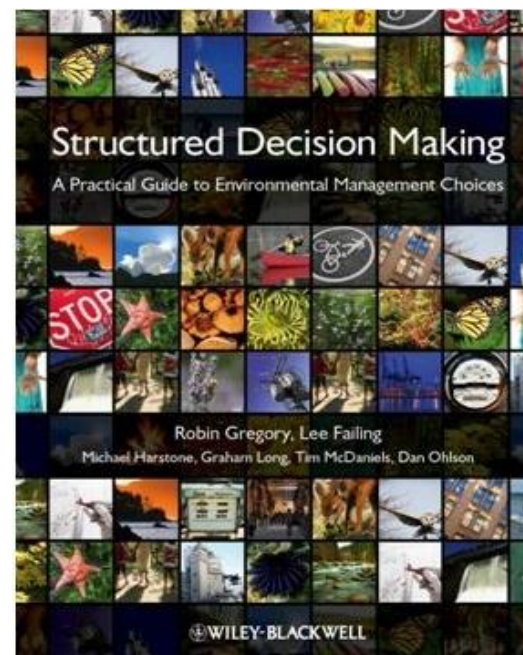
Decisions on resource



Decisions on visitor impact

Structured Decision Making

SDM



What is SDM?

An organized framework for helping people, especially **groups**, identify creative options and make informed, **defensible** and **transparent** choices



SDM is...

Based in the decision sciences

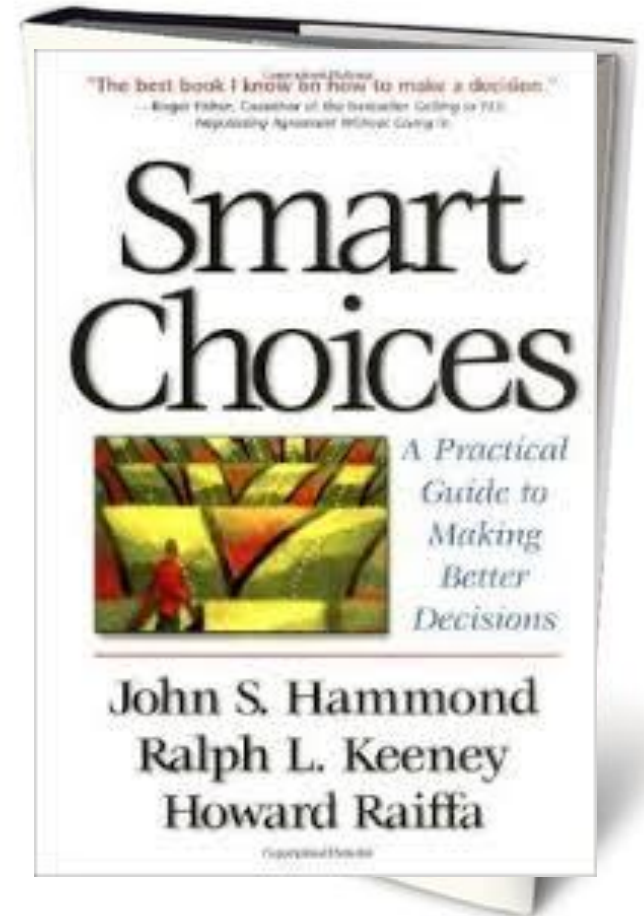
- A set of core steps
- A set of structuring tools

Adapted for the real world

- Practical, scalable and iterative
- Helps avoid “decision traps”

Recognized best practices

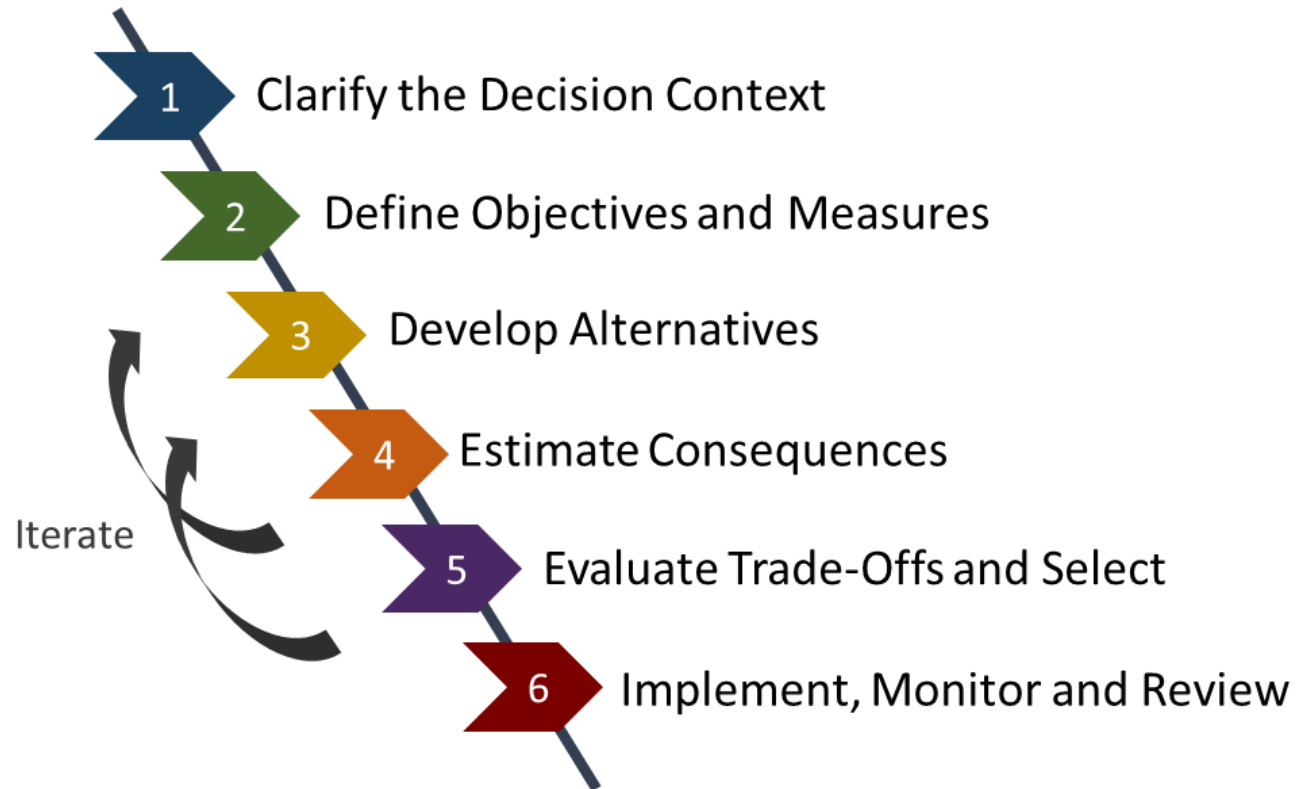
- Analysis and deliberation
- Facts and values



Steps of SDM

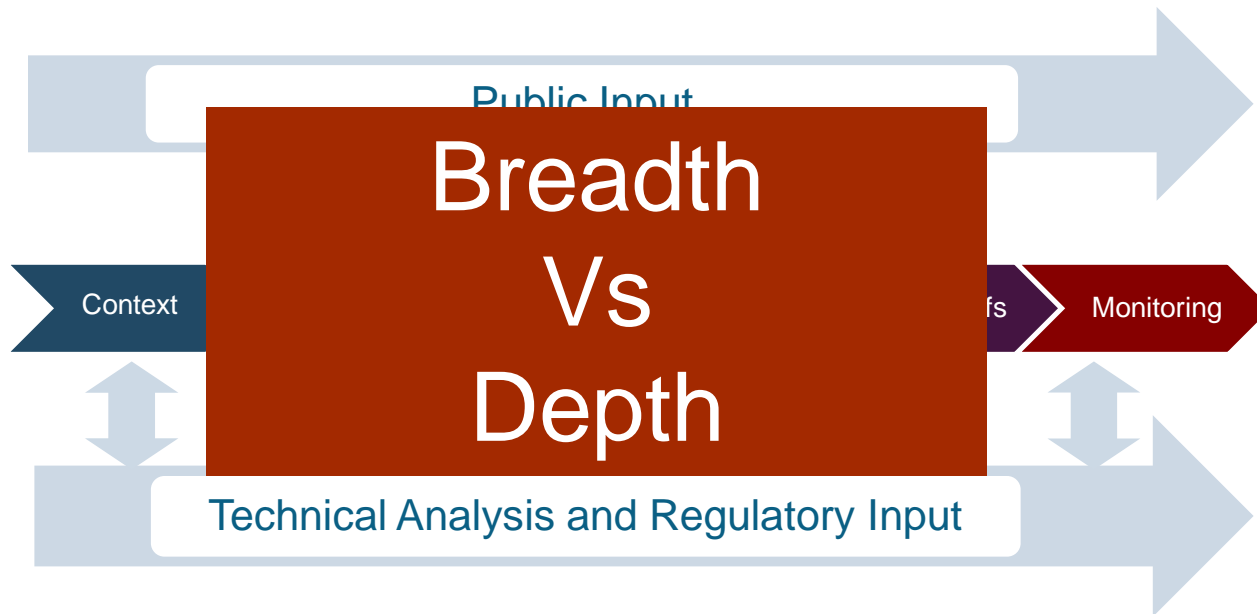
“Decision analysis is formal use of common sense for problems that are too complicated for informal use”

Ralph Keeney



SDM integrates...

- Technical analysis with engagement process
- Small group engagement with broader public engagement

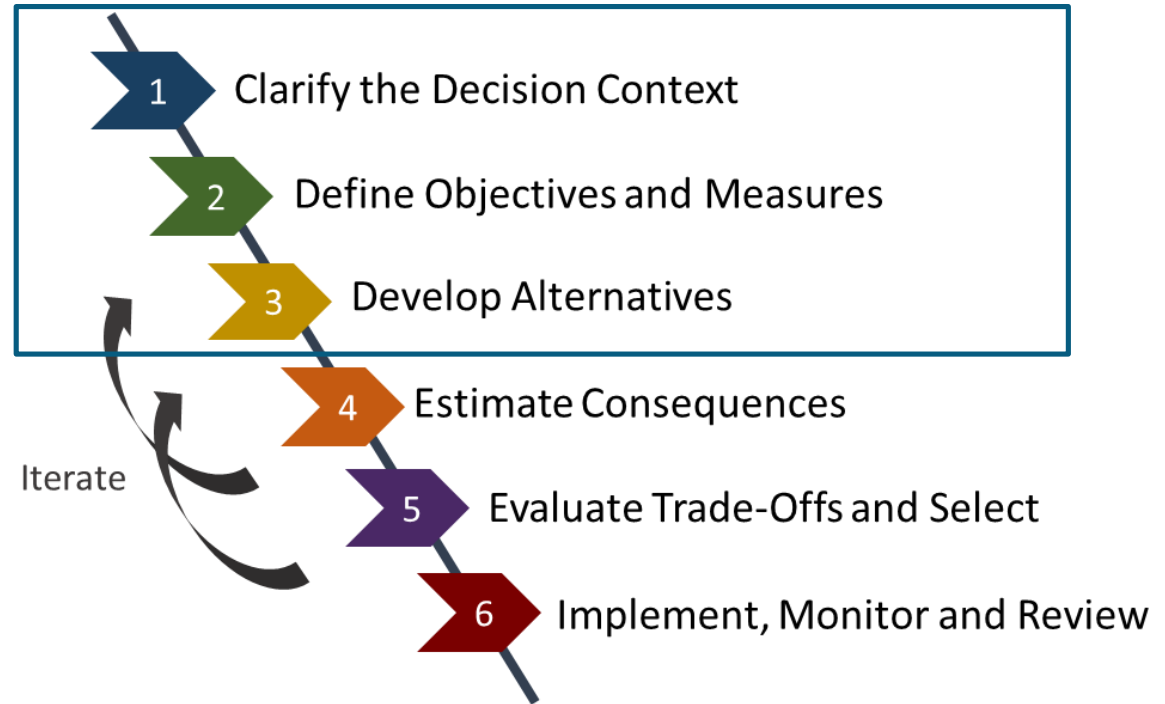


What Decision Analysis Can Do for You

SDM LESSONS

Sketch the Decision

- What decision is being made? By whom?
- What's in and out of scope?
- What kind of technical analysis is needed? What are the key gaps?
- What kind of engagement is needed?



From the sketch:

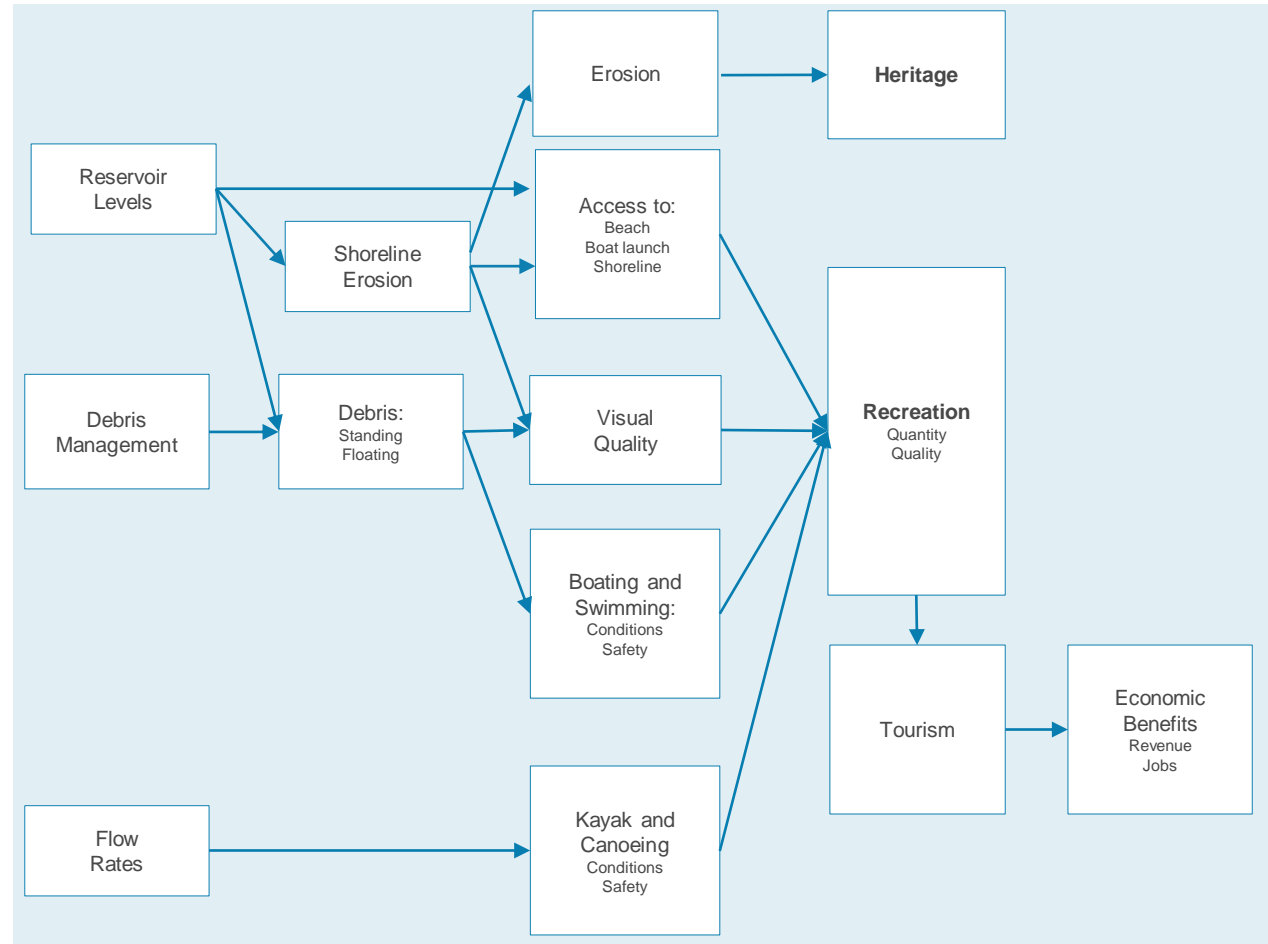
- A road map
- Integrated process
- Insight into likely **trade-offs and uncertainties**
- Terms of reference

	Habitat Protection	Predator Control	Road Closure
Caribou			
Wolves			
Recreation			
Local Business			
Cost to Govt			



Define a concise set of Objectives

Objectives and performance measures define what matters in the decision and become the criteria for evaluating alternatives



Context

Objectives

Alternatives

Consequences

Trade-offs

Monitoring

Assess “what matters”

....not what you
have data on

“spiritual quality”



Context

Objectives

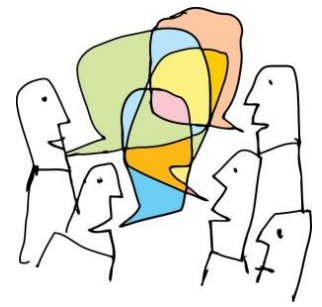
Alternatives

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Assess “what matters”



Objective	Sub-objective	Measure (units)
Salmon	All species	Biomass (kg)
	Chinook	Biomass (kg)
Species at Risk	Harlequin ducks	Abundance (#)
Riparian Health	Adult cottonwood	Growth Mm /year
	Juvenile cottonwood	Growth Mm/year
River Health	Benthic community abundance	Millions of individuals
	Benthic community diversity	% EPT
Spiritual Quality	Voice of the river	Scale (1-5)
Finances	Power revenues	\$ million per year

Context

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Use Performance Measures to level the playing field...

- **Across objectives**
 - They operationalize hard-to-quantify objectives
- **Across alternatives**
 - Every alternative is evaluated on the same basis
- **Across participants**
 - Synthesize technical concerns for non-technical participants



Context

Objectives

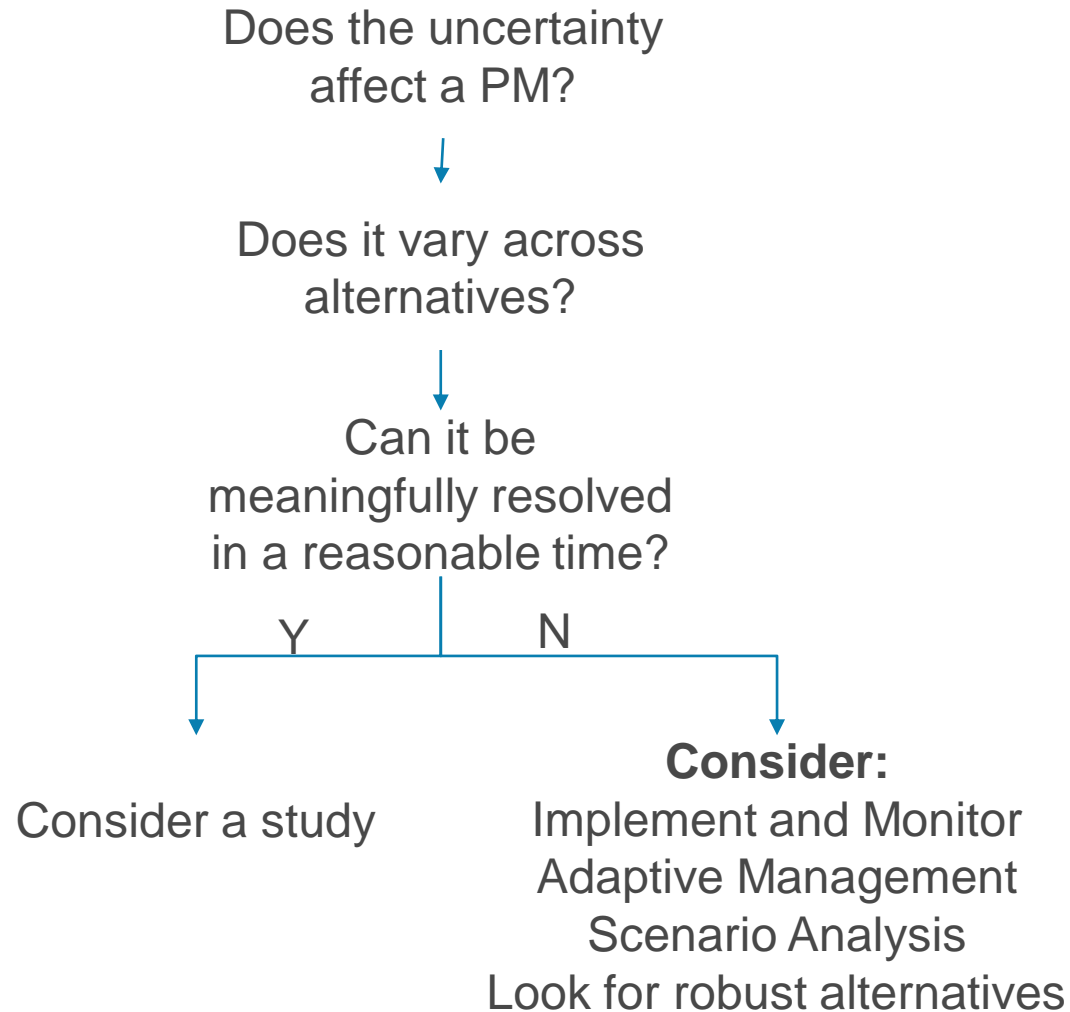
Alternatives

Consequences

Trade-offs

Monitoring

Use Performance Measures to identify and prioritize studies...



Alternatives

What's the right number of alternatives?



Context

Objectives

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Generate a Range of Alternatives

- Develop a range of real, distinct and creative alternatives
- Iterate
- Don't panic!



People won't make tough trade-offs unless they're sure they have to... and that only happens if they believe the best alternatives are on the table

Context

Objectives

Alternatives

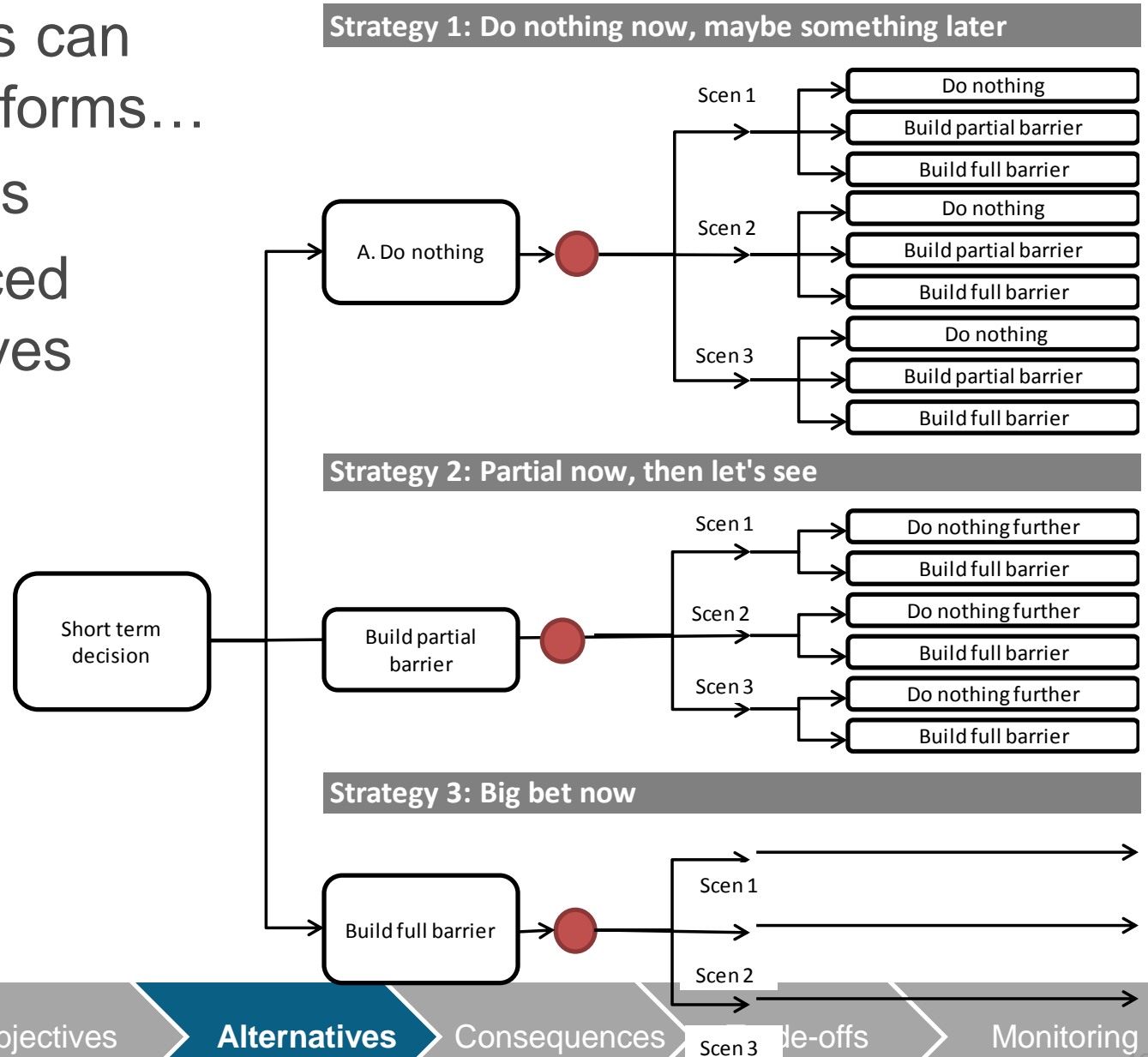
Consequences

Trade-offs

Monitoring

Alternatives can take many forms...

- Packages
- Sequenced alternatives



Make a Consequence Table

- Focus studies on populating the table
- Do analysis that is “good enough” to inform the decision
- Use models and expert judgment
- Iterate

Objective	Attribute	Alternatives				
		E	F	G	H	I
Upper Campbell						
Erosion	risk days per year	37	13	4	3	3
Recreation	rec days per year	43	40	106	158	158
Fish - Cutthroat	% Available Habitat	40	60	50	35	35
Lower Campbell						
Erosion	risk days per year	3	27	13	0	0
Recreation	rec days per year	115	43	83	167	170
Fish - Cutthroat	% Available Habitat	78	18	95	79	79
Fish - Rainbow	% Available Habitat	26	3	49	49	47
Campbell River						
Flooding	flood days per year	34	48	24	59	59
Recreation	rec days per year	66	83	51	81	79
Fish - Spill Risk	spill days per year	118	214	102	176	177
Fish - Spawning	% success	55	89	78	59	59
Fish - Rearing	risk index	0.53	0.48	0.53	0.50	0.49
Salmon River						
Canoe Route	canoe days	162	167	153	204	183
Fish and Wildlife Habitat	habitat risk index	0.54	0.47	0.44	0.48	0.53
System-Wide						
Power	Annual Revenue M\$ / Year	68.5	64.6	68.6	65.1	65.3

Context

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Get good at expert judgment

There are best practices... use them!

Use multiple experts

Separate facts and values

Avoid common biases

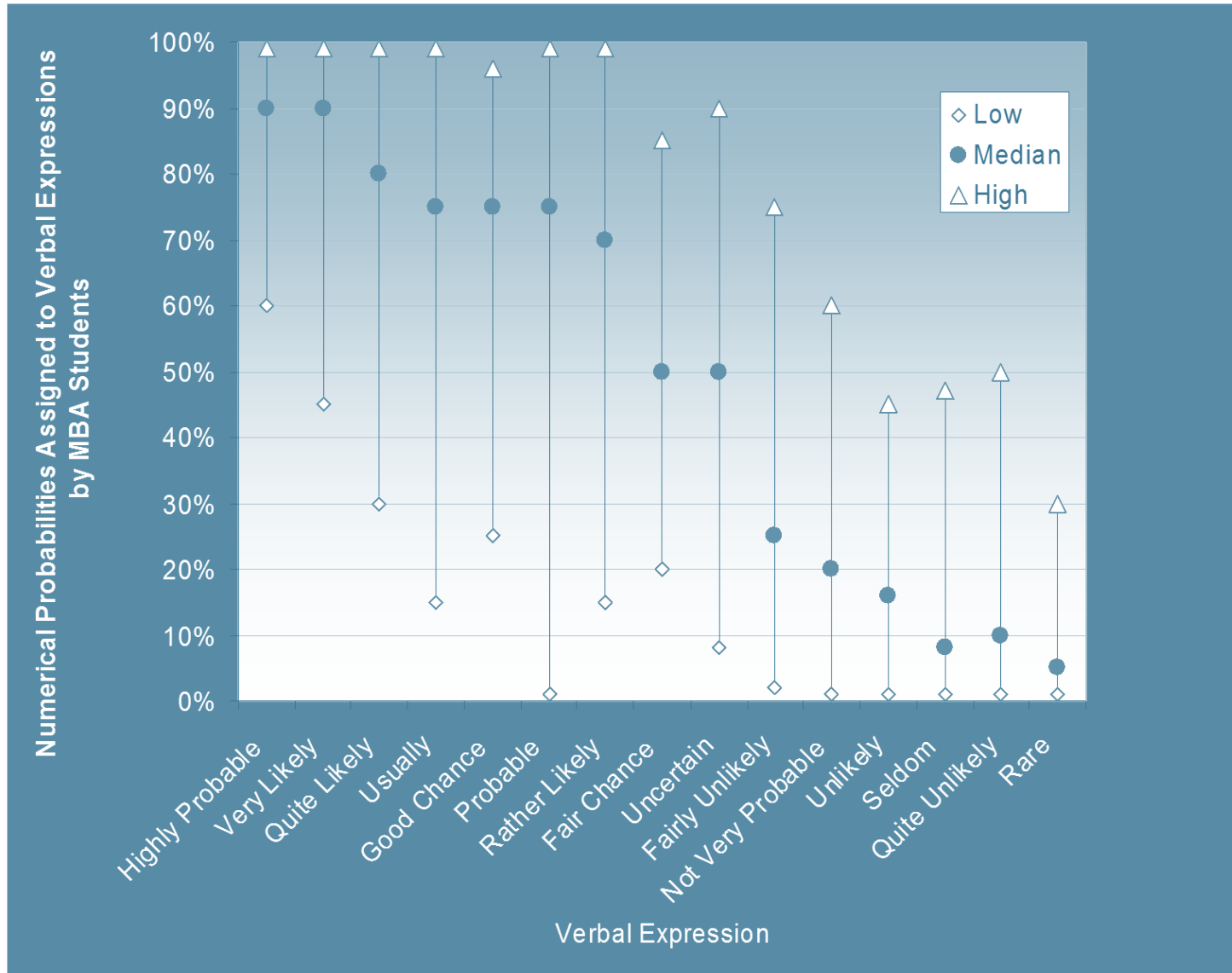
Avoid ambiguity

Use an appropriate elicitation protocol

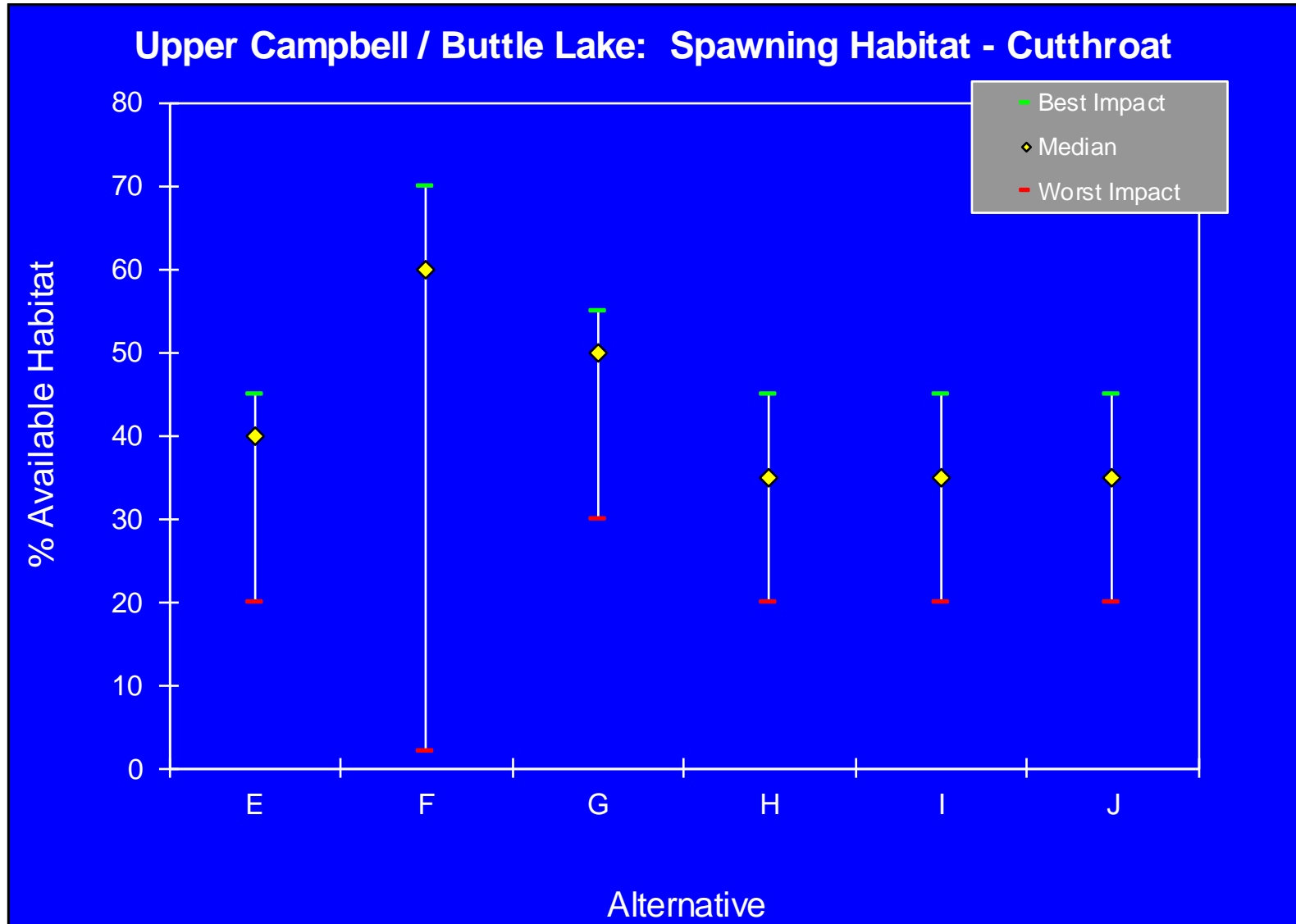
Compare across experts

Create a traceable account (peer reviewable!)

Be explicit about uncertainty



Address Risk Tolerance



Put the most relevant info in the CT

- Important but routine/repeated decisions
 - Expected value may be most relevant?
- Low probability high consequence events matter
 - Report both expected and extreme events?
- Low probability high consequence events can be ignored
 - 90% confidence interval?

You can't put all the uncertainty ranges in for all the performance measures

Focus on Trade-offs



(That's another talk!)

Context

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Focus on Trade-offs

Simplify by eliminating dominated alternatives

Objective	Attribute	Alternatives				
		E	F	G	H	I
Upper Campbell						
Erosion	risk days per year	37	13	4	3	3
Recreation	rec days per year	43	40	106	158	158
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Context

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Alternatives

Consequences

Trade-offs

Monitoring

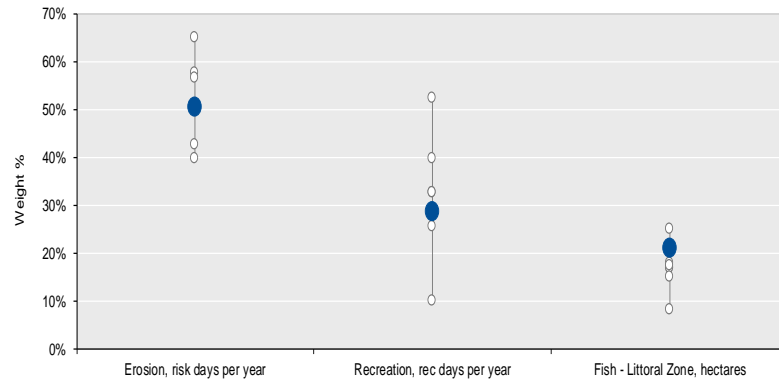
Focus on Trade-offs

- But suppose there are irreducible and complicated trade-offs?
- Use structured methods to facilitate useful dialogue and summarize differing views

INSTRUCTIONS

For each table:

- Rank the measures
- Assign 100 points
- Assign points to measures. Remember to assign very small or very large values.



are okay.
from worst to best

Table 1

Location

Upper Campbell Lak

Sub-Objective	Worst Case	Best Case
Recreation - Days / Year: weighted days (217.5, 218.5, 200m by)	40	158
Effective Littoral Zone hectares	91	220

Rank	Points (0 to 100)

Table 3

Location	Performance Measure	Units	Worst Case	Best Case	Rank	Points (from 0 to 100)
Campbell River	Flooding - Total Days	weighted days (300, 453, 530 cms)	59	24		
	Recreation - Days / Year: weighted days	(28 cms - 80 cms)	51	83		
	Spawning Habitat - All % successful redds	(Chum as indicated)	55	89		
	Rearing Habitat - All Sp "Average" risk index	(scale 0 - 1)	0.53	0.48		

Context

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Monitoring and Adaptive Management

Final Operating Alternatives

Monitoring Programs

Consequence Table November 2002 - CORE OPERATING STRATEGY DECISION

Location	Performance Measures (1)	Units	What's Significant	Difference	Alternatives			Relative to REF
					REF	R15 Heber	S15 Heber	
Upper Campbell / Butte Lake	Erosion - Days / Year	weighted days	less	10%	16	5	4	Better Neutral Worse
	Recreation - Days / Year	weighted days	more	10%	50	90	96	
	Effective Litoral Zone	hectares	more	10%	80	94	92	
	Spawning Habitat - Cutthroat	% Available Habitat	more	10%	6	10	11	
	Spawning Habitat - Rainbow	% Available Habitat	more	10%	3	5	5	
Lower Campbell / McIvor / Fry	Erosion - Days / Year	weighted days (2)	less	10%	11	11	10	Better Neutral Worse
	Recreation - Days / Year	weighted days (2)	more	10%	102	26	98	
	Elevation Variability	Coefficient of Variation	less	10%	0.08	0.14	0.09	
	Effective Litoral Zone	hectares	more	10%	86	82	83	
	Spawning Habitat - Cutthroat	% Available Habitat	more	10%	4	3	2	
Campbell River	Spawning Habitat - Rainbow	% Available Habitat	more	10%	25	31	15 (22)	Better Neutral Worse
	Flooding - Total Days	weighted days	less	10%	27	10	20	
	Recreation - Days / Year	weighted days	more	10%	79	80	82	
	Total Cold Days - All Species	total days	less	10%	180	175	174	
	Spawning Habitat - All Species	% successful redds (Chum)	more	10%	69	71	69	
Salmon River	Rearing Habitat - All Species	"Average" risk index (0 - 1)	less	10%	0.54	0.59	0.58	Better Neutral Worse
	Elk Canyon	FTC judgement	more	0%	O	O	O	
	Canoe Route Safety	Flow Rating	more	0%	O	O	O	
All Habitat - All Species	"Average" risk index (0 - 1)	less	10%	0.54	0.48	0.46	Better Neutral Worse	
	Fish Screen Performance	Fishing Efficiency, Fish Condition	more	0%	O	O		O
	System-Wide							
Power / Financial	Annual Revenue - M \$ / Year	more	1%	68.9	68.5	68.5	Better Neutral Worse	
	Cost: Salmon Fish Screen (M \$ / Year)	less	1%	0	0	0		
	Cost: All Other Physical Works (M \$ / Year)	less	1%	-0.10	-0.10	-0.10		
	Cost: Monitoring (M \$ / Year)	less	1%	-0.70	-0.70	-0.70		
GHG	Equivalent Monitors CO2/Year	less	1%	-600	-614	-614	Better Neutral Worse	
	Status of Fish Production - Heber River	Heber diversion	Heber diversion	Heber diversion	Heber diversion	Heber diversion		

Notes: 1) All PM results are median values over 37 years, except for EL2 and Annual Revenue (average over 37 years). Flooding and Fish Spills (total days over 37 years), and Physical Works Costs (weighted costs as described in proposals).
 2) Adjustments were made to account for these PM's sensitivity to the 177.4 vs. 177.5 summertime maximum target elevation.
 3) It has previously been decided to continue operation of the Salmon and Ousman diversions.

Monitoring Plan	Objectives (Data Gap Addressed)	Comments	Duration (years)	Time/Cost (1-6)	Leakage Annual Cost (\$/Year)	Influence on Decisions (1-5)	Learning (1-5)	Transferability (1-5)	Feasibility (1-5)
Upper Campbell / Butte Lake	Upper Campbell / Butte Lake	Upper Campbell / Butte Lake	1	\$50	\$12	1	1	1	3
Lower Campbell / McIvor / Fry	Lower Campbell / McIvor / Fry	Lower Campbell / McIvor / Fry	1	\$50	\$12	1	1	1	3
Campbell River	Campbell River	Campbell River	1	\$50	\$12	1	1	1	3
Salmon River	Salmon River	Salmon River	1	\$50	\$12	1	1	1	3
System-Wide	System-Wide	System-Wide	1	\$50	\$12	1	1	1	3
Power / Financial	Power / Financial	Power / Financial	1	\$50	\$12	1	1	1	3
GHG	GHG	GHG	1	\$50	\$12	1	1	1	3
Diversion	Diversion	Diversion	1	\$50	\$12	1	1	1	3
				\$264					

Context

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Key Messages

- Sketch the decision before you start – it will change the focus of analysis
- Level the playing field – using performance measures let's non-technical people participate on equal footing
- Generate alternatives – solutions are only as good as the alternatives explored, and science has a role to play
- Focus your analysis on the evaluation of alternatives
- Compare the risk profiles of alternatives – let decision makers express their risk tolerance
- All choices involve tough trade-offs; there are ways to help groups address them productively
- Agreement in the presence of uncertainty is likely to require a firm commitment to monitoring and adaptive management



compass

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www.StructuredDecisionMaking.com

THANKS!

